



Albany

2023 Annual Report

Senior & Disability Services

29 OREGON PROJECT INDEPENDENCE CONSUMERS

Oregon Project Independence is an alternative to Medicaid that supports daily living activities provided by home care workers or in-home care agencies.

27 MONEY MANAGEMENT CONSUMERS

Money Management provides free assistance with personal finances to seniors and adults with disabilities.



736 CASES MANAGED

In addition to the current Long-term Services and Supports case load, staff processed **618** new service requests from Albany residents.



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ADULT FOSTER HOMES

Provided housing for up to 85 Albany residents

ADULT PROTECTIVE SERVICES

806 Adult Protective Services (APS) investigations took place in 2023.

HOUSING SERVICES SUCCESS

Housing Coordinator Cassie encountered a consumer due to be evicted for non-payment of rent within days. She coordinated the payment of the back due rent via Crisis Funds and the payment of back due utility bills via coordination with Community Services Consortium (CSC). Cassie assisted in securing a representative payee to ensure this issue does not happen again, ensuring the consumer's current housing situation can remain stable.

MEALS ON WHEELS

The Albany Meals on Wheels program served **66,067** meals to **517** consumers in 2023.



64,776 HOME DELIVERED MEALS



1,291 IN-PERSON MEALS SERVED



465 SHELF-STABLE FOOD BOXES

Community Service Programs



12 FOSTER GRANDPARENT VOLUNTEERS

Provided **8,549** volunteer hours mentoring youth at the Albany Boys & Girls Club, Mid-Willamette Valley YMCA, South Shore & Sunrise Elementary, Timber Ridge School, The Children's Place, and Young Roots Oregon.



STAND BY ME & MEALS ON WHEELS COLLABORATION

Stand By Me financial empowerment program and Meals on Wheels teamed up to host a free financial workshop and lunch event at the Riverfront Center open to Albany residents.



AARP VOLUNTEERS HELPED WITH TAX PREP FOR SENIORS

AARP Tax Aid volunteers helped prepare 2022 taxes from January to April at the Albany Riverfront Center free of charge for seniors.

SENIOR HEALTH INSURANCE BENEFITS ASSISTANCE

351 Albany residents received one-on-one counseling on their Medicare benefits through the Senior Health Insurance Benefits Assistance (SHIBA) program. **6** Medicare 101 seminars were held in Albany, and **4** residents volunteered as coaches for the program during 2023.

Community & Economic Development

ALBANY AREA METROPOLITAN PLANNING ORGANIZATION



Adopted Regional Bicycle and Pedestrian Plan

This plan helps to identify improvements to the transportation system that will help meet demands for the next 20 years.



Transportation Improvement Program Submitted to ODOT

Submitted plans for this program giving transparency on transportation projects in the region being funded by federal dollars.

CASCADES WEST BUSINESS LENDING

Cascades West Business Lending supports small businesses in Albany with **7** Active loans totaling **\$697,582** and creating at least **20** jobs in the city. **2** of these loans were new loans funded in 2023.

THE NATTY DRESSER, VERACITY SPIRITS, ALLEN & ASSOCIATES INSURANCE, GRAND PRIX CYCLE, CRABTREE AUTOMOTIVE, ALBANY LOCK & KEY, AND JAKE'S HANDYMAN SERVICES



CASCADES WEST RIDE LINE

Provided 48,567 rides to residents

Cascades West Ride Line coordinates transportation services for eligible Oregon Health Plan (OHP) and Medicaid clients traveling to and from covered non-emergency medical services.



SURPLUS GRANT FUNDS

Created Childcare Grant Program

Two grant recipients were non-English Speaking childcare programs. Collectively, the recipients created **14** much needed childcare slots.