



Monroe

2024 Annual Report

Senior & Disability Services

ELIGIBILITY SERVICES & MEDICAL CASES

Medicaid-funded programs in partnership with the ODHS, providing essential support to eligible Oregonians. Including, medical, food, financial assistance, childcare, and more.



103 ACTIVE MEDICAL CASES

CASE MANAGEMENT & LONG TERM CARE

2,806 total cases supported across the region, including for those receiving in-home care, in a nursing facility, assisted living center, residential care facility, or Adult Foster Home.



16 RESIDENTS SUPPORTED

ADULT PROTECTIVE SERVICES (APS)

Trained APS workers respond to reports of physical, financial, and other types of abuse, mistreatment, and neglect of older adults and people with disabilities.



26 CALLS RECEIVED

SENIOR HEALTH INSURANCE EDUCATION

Senior Health Insurance Benefits Assistance (SHIBA) program, Medicare education where counselors provide free one-on-one advising on Medicare benefit elections, certified by the State.



6 CLIENTS SUPPORTED

CASCADES WEST RIDE LINE (CWRL)

CWRL is Monroe's Non-Emergent Medical Transportation (NEMT) providing rides to medical appointments for eligible Oregon Health Plan (OHP) and some Medicare clients.



682 TRIPS PROVIDED



2,606 MEALS SERVED



2,606 HOME DELIVERIES

Serving fresh, nutritional meals to older adults, including wellness checks and social connection, empowering clients to be safe and independent.