



# Toledo

## 2024 Annual Report

### Senior & Disability Services

#### ELIGIBILITY SERVICES & MEDICAL CASES

Medicaid-funded programs in partnership with the ODHS, providing essential support to eligible Oregonians. Including, medical, food, financial assistance, childcare, and more.

 **1,150** ACTIVE MEDICAL CASES

#### CASE MANAGEMENT & LONG TERM CARE

**2,806 total cases supported across the region**, including for those receiving in-home care, in a nursing facility, assisted living center, residential care facility, or Adult Foster Home.

 **44** RESIDENTS SUPPORTED

#### ADULT PROTECTIVE SERVICES (APS)

Trained APS workers respond to reports of physical, financial, and other types of abuse, mistreatment, and neglect of older adults and people with disabilities.

 **42** CALLS RECEIVED

#### OREGON PROJECT INDEPENDENCE (OPI)

OPI provides monthly support for daily activities, such as personal care, meal prep, housekeeping, and more. Helping seniors and people with disabilities maintain quality of life.

 **3 OPI** RECIPIENTS SUPPORTED



 **6,953** MEALS SERVED

 **21** FOOD BOXES

Serving fresh, nutritional meals to older adults, along with wellness checks and social connection, empowering clients to be safe and independent in their homes.

 **5,040** HOME DELIVERIES

 **1,892** IN-PERSON MEALS

# Community Services Programs

## SENIOR HEALTH INSURANCE BENEFITS ASSISTANCE PROGRAM (SHIBA)

SHIBA provides one-on-one counseling to local residents on Medicare benefit elections.

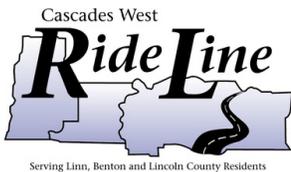
 **43** CLIENTS SERVED

## THE POWER OF NAVIGATION

*"SHIBA helps me make the best decisions for my healthcare each year. I'm so thankful!"*

*"SHIBA helped my understanding of Medicare tremendously. I don't know how I would navigate healthcare without you. Thank you for ALL you do!"*

# Community & Economic Development



## CASCADES WEST RIDE LINE (CWRL)

CWRL provides Non-Emergent Medical Transportation (NEMT), providing rides to or Medicaid and some Medicare clients, in Toledo and the tri-county region.

 **2,864** TRIPS PROVIDED IN TOLEDO

 **2,902,410** MILES TRAVELED REGIONALLY, ENOUGH TO DRIVE AROUND THE EARTH 117 TIMES!

## CASCADES WEST ECONOMIC DEVELOPMENT DISTRICT

COG provides the administrative staffing for the federally-designated Cascades West Economic Development District (CWEDD), which encompasses the counties of Linn, Benton, Lincoln, and Lane. We partner with Lane Council of Governments (LCOG) to provide economic development planning and priority-setting for this region. **For the first time in 10 years, the CWEDD held a regional economic meeting, hosted and facilitated by our COG staff.** This milestone meeting brought together the two councils of governments and many regional stakeholders and partners in economic development. It also kicked-off the update to our regional 2025-2030 Comprehensive Economic Development Strategy (CEDs) plan. A major achievement for COG and region that will impact our regional communities and economies for years to come!

